



Stakeholders

Safe Haven Enterprise Visa

The Safe Haven Enterprise Visa (subclass 790) is a visa pathway introduced by the Commonwealth Government, for eligible illegal maritime arrivals who arrived in Australia before 1 January 2014 and allows them to stay in Australia for five years.

The SHEV is available to people who:

- arrived in Australia illegally;
- lodge a valid visa application;
- have at least one member of their family unit declare an intention to work and/or study in regional Australia;
- are assessed as engaging Australia's protection obligations; and
- meet other requirements such as health, security and character.

While holding a SHEV they can:

- work – without accessing special benefits if they intend to meet the SHEV pathway requirements;
- access Medicare and social security benefits if needed;
- access short-term counselling for torture and trauma;
- access the Adult Migrant English Program (for adult SHEV holders); and
- access primary and secondary schools (for school aged children).

A SHEV holder may be eligible to apply for a prescribed substantive onshore visa (but not a permanent protection visa) in the future, if assessed by the Commonwealth Government to meet the SHEV pathway requirements.

To meet these requirements, for at least three and a half years of the five year term of the SHEV, a SHEV holder must be:

- employed in a nominated regional area of Australia without accessing special benefit payments;
- enrolled in full time study in a nominated regional area of Australia; or
- a combination of the above.

If SHEV holders do not meet the SHEV pathway requirements, they can apply for another SHEV or a Temporary Protection Visa before their current visa expires.

To be granted another SHEV or TPV, SHEV holders will need to meet the criteria for the visa, including being found to engage Australia's protection obligations.

Social security benefits

SHEV holders may be eligible for a range of social security benefits. However, any work undertaken while accessing special benefit payments will not count towards meeting the SHEV pathway requirements.

The benefits that SHEV holders can receive while working and still have that work count towards the SHEV pathway requirements are as follows:

- Family Tax Benefit A and B;
- Single Income Family Supplement;
- Double Orphan Pension;
- Parental Leave Pay (work test requirements);
- Dad and Partner Pay (work test requirements);
- Health Care Card (Family Tax Benefit);
- Child Care Benefit/Child Care Rebate;

- School Kids Bonus;
- Child Dental Benefits Schedule;
- Jobs, Education and Training Child Care Fee Assistance;
- Stillborn Baby Payment; and
- Low Income Health Care Card.

More information on social security benefits is available on the [Department of Home Affairs website](#).

If you are looking to employ/enrol a SHEV holder, view the [Visa Entitlement Verification Online](#) section of the [Department of Home Affairs website](#).

Regional areas

The following postcodes are the nominated areas in regional Western Australia which meet the SHEV pathway requirements:

- 6041–6044;
- 6076;
- 6083 and 6084;
- 6111;
- 6121–6126; and
- 6200–6799.

The Commonwealth Government is responsible for advising on nominated areas eligible for the SHEV program.

Refer to the [Department of Home Affairs website](#) for up to date information.

To view the nominated SHEV regions in Western Australia, see the map on the following page.

Career Centres

Career Centres provide career guidance and information on the services, employment opportunities or study opportunities that exist within the nominated regions.

To find a Career Centre, call 13 64 64 or visit their [website](#).

Schools in Western Australia

SHEV holders may require information on the different schooling options available in nominated regional areas.

Visit the Department of Education's [Schools Online website](#) to search for public schools in your chosen regional area.

For more information on public education in Western Australia, including enrolment information, visit the [Department of Education website](#).

For information on Catholic schools, visit the [Catholic Education Western Australia website](#).

For information on independent schools, visit the [Association of Independent Schools of Western Australia website](#).

Community services

SHEV holders may be interested in which community services are available in nominated regional areas.

Visit the [Office of Multicultural Interests website](#) for a list of agencies that may provide assistance to SHEV holders.

Department of Training and Workforce Development

Information about migrating to and settling in Western Australia is available on the [Migration Services website](#).

Please contact Migration Services for more information.

Migration Services

DTWD – Customer Service Centre
GPO Building, Level 7
3 Forrest Place
Perth WA 6000
T: +61 8 9224 6540

E: settlementservices@dtwd.wa.gov.au

W: migration.wa.gov.au/services/settlement-services

Our opening hours are Monday to Friday, 8.30 am to 4.30 pm (except public holidays).

This map shows the nominated SHEV regional areas in Western Australia (in grey) and those that are not nominated (in purple).

Perth and surrounding areas are excluded in addition to certain very remote areas in the Pilbara and Goldfields–Esperance regions.

