



Settlement Services for skilled migrants

Settlement Services is an information and referral service provided to skilled migrants, to assist them in establishing their life in Western Australia.



How can Settlement Services help me?

We provide useful information and advice to help make your settlement in Western Australia as smooth as possible.



How much does it cost?

There is no cost involved. This is a free service.



Am I eligible for Settlement Services?

This service is available to:

- skilled migrants who have recently arrived in Western Australia; or
- secondary visa holders (dependants) of skilled migrants who have recently arrived in Western Australia.



How can I access Settlement Services?

There is a range of information and resources available on our website. Alternatively you can contact us via phone or email, or book a free face to face appointment with a Settlement Services officer.

Contact us:

Migration Services

DTWD – Customer Service Centre

GPO Building, Level 7, 3 Forrest Place, Perth WA 6000

T: +61 8 9224 6540 | E: settlementservices@dtwd.wa.gov.au |

W: migration.wa.gov.au/services/settlement-services



Government of **Western Australia**
Department of **Training**
and **Workforce Development**

Our opening hours are **Monday to Friday**, 8.30 am to 4.30 pm
(except public holidays)



Five steps to help you settle in Western Australia

Step one – Finding a house

Visit real estate websites such as the Real Estate Institute of Western Australia to search for houses to rent or purchase.

W: reiwa.com.au

Step two – Finding a job

Below are some useful links to help you find a job:

- Visit the Career Centre website for tips on finding a job and writing a resume, and for information on Recognition of Prior Learning, which may allow you to use your skills and knowledge to gain a formal qualification.

W: careercentre.dtwd.wa.gov.au

- Contact Wageline for free and confidential information on employment conditions and State workforce law.

W: commerce.wa.gov.au

- To work in Australia you will need a Tax File Number which you can apply for through the Australian Taxation Office website.

W: ato.gov.au

- The Overseas Qualifications Unit can assess eligible qualifications you have gained overseas and advise on your level of education compared to the Australian Qualifications Framework. Potential employers may request this assessment advice when considering your application for employment.

W: migration.wa.gov.au

Step three – Enrolling in schools, childcare and further training

- For information on enrolling your children in a public school visit the Department of Education website.

W: education.wa.edu.au

- For information on the different childcare options available visit the My Child website.

W: mychild.gov.au

- To search for courses at different Australian universities visit the My University website.

W: myuniversity.gov.au

- For different training options visit the Career Centre website.

W: careercentre.dtwd.wa.gov.au

- The Adult Migrant English Program provides free English language lessons to eligible migrants. Visit the Department of Education and Training website for further details.

W: education.gov.au/amep

- Visit the Department of Local Government and Communities website for a range of useful information, covering topics such as volunteering, children and families, and local government elections and guidelines.

W: dlgc.wa.gov.au

Step four – Getting your driver's licence

To obtain a Western Australian driver's licence visit the Department of Transport website.

W: transport.wa.gov.au

Step five – Enrolling in Medicare

Australia's healthcare system, Medicare, provides access to free or low-cost medical and hospital care for all Australian permanent residents and citizens. Visit the Department of Human Services website to enrol in Medicare.

W: humanservices.gov.au